

Valtori strategy 2019-2022

Key strategic areas and objectives

There are specific constant principles applied to Valtori's operations



We ensure that the requirements set for the operations of our customers and our services are fulfilled by utilising risk management procedures and by ensuring that the specified safety criteria are met in all our operations.



We support the interoperability of digital services, IT solutions and technology architecture, as well as smooth cooperation between the various government offices.



We always strive to choose the most cost-effective alternatives and to promote the unification of the basic information technology – while maintaining the quality of service and user experience at the agreed level.

Meeting the various needs of customers and the basic tasks of Valtori require clear focus areas

EXPECTATIONS TOWARDS VALTORI

Supporting the accelerating development rate of our customers and taking the various needs and wishes into account

Implementing compliance with the operational requirements set for authorities

Managing entities and ensuring interoperability

Organising common, basic IT services

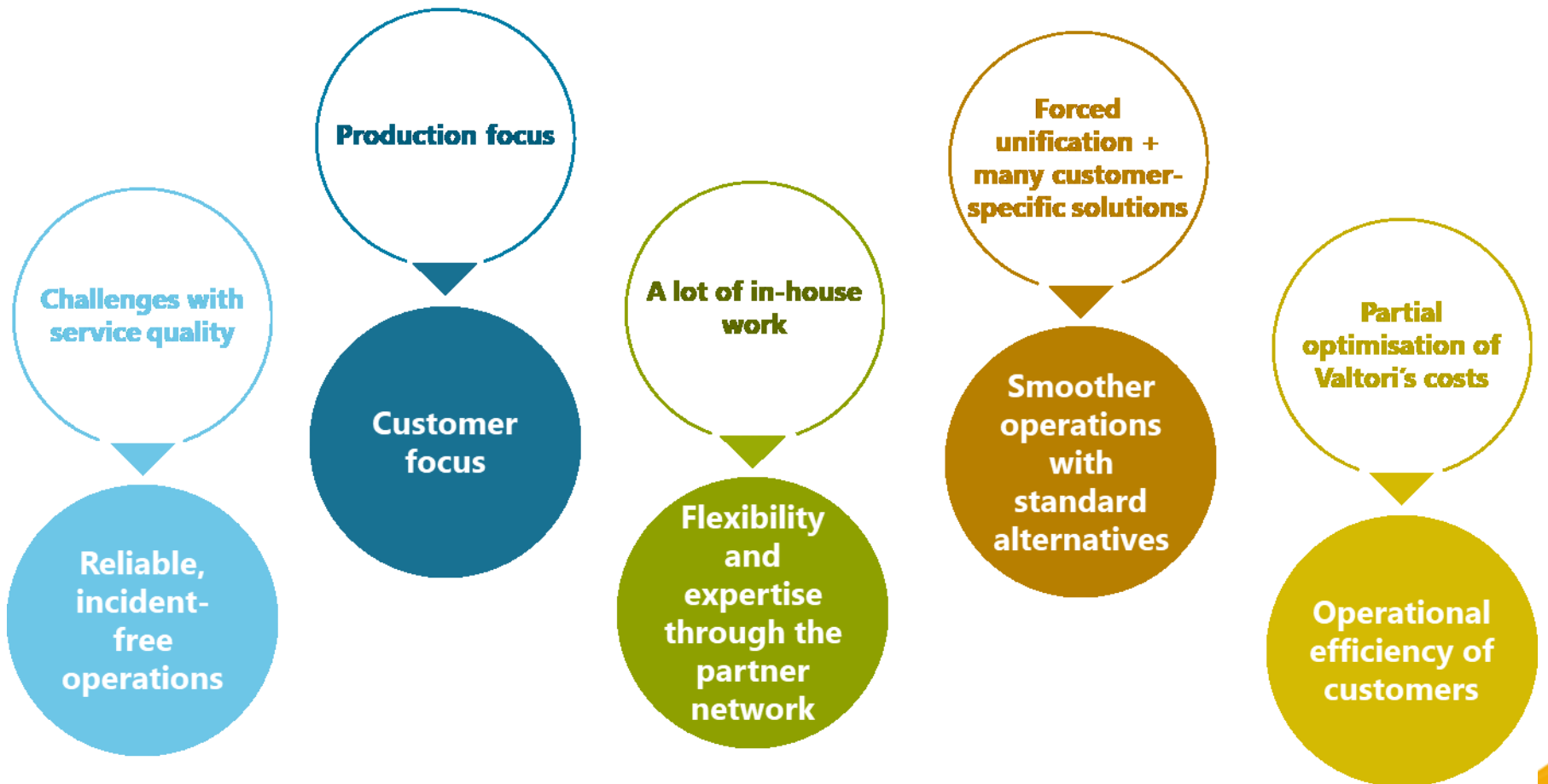
CHALLENGES RELATED TO PRIORITIES IN VALTORI'S OPERATIONS

CUSTOMER-SPECIFIC SOLUTIONS
CUSTOMER-ORIENTATION

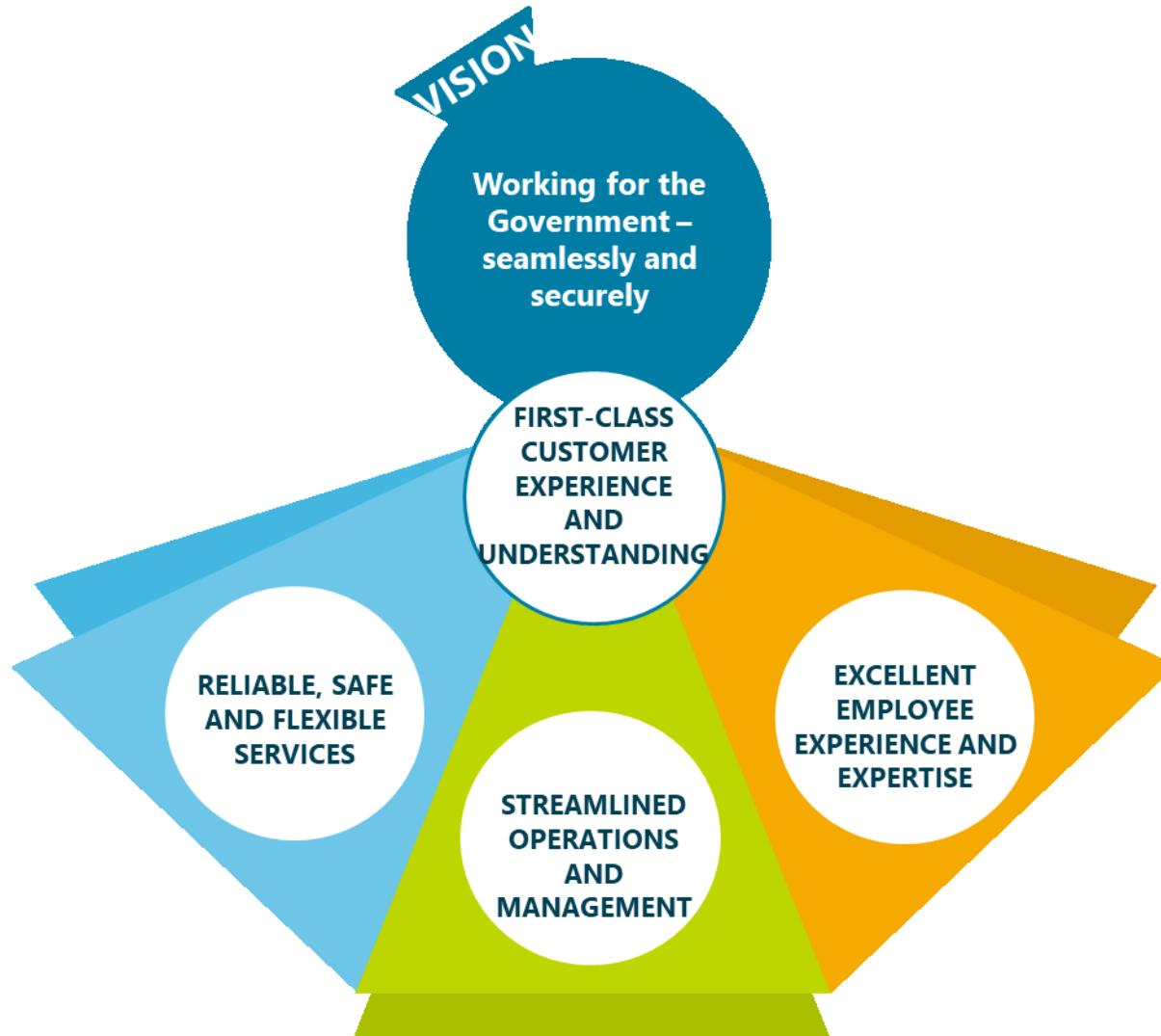
HARMONISATION
COST EFFICIENCY



Valtori must become more customer-oriented, utilise partner networks better and improve the efficiency of our customers' operations with alternative solutions



The key strategic areas of Valtori help implement our customer-oriented vision



Valtori's key strategic focus areas and themes

